



## **Inability to Attend: Attendee & Exhibitor Refund Policy**

powered by **RAINPROTECTION.INSURANCE.**  
WHERE YOUR EVENT GETS INSURED

**Refund Insurance is now included with your registration fee. You will receive a 100% refund of your registration fees, if you are unable to attend this ongoing event due to a reason covered under the policy: The event must go on and cannot be canceled for this coverage to apply.**

### **What is covered:**

- 1) **The death, injury, or illness** happening to the attendee or exhibitor, a member of their immediate family who is under the age of 70, or any person(s) in the group due to attend the event with the attendee or exhibitor;
- 2) **Adverse weather** including snow, frost, fog or storm where the Police service or other local Government agency have issued warning not to travel;
- 3) **Mechanical breakdown, accident, fire or theft** in route of a private vehicle taking the attendee or exhibitor to this event;
- 4) **Jury Duty** which the attendee or exhibitor was unaware of at the time of registration;
- 5) **The attendee or exhibitor being summoned to appear at court** proceedings as a witness which they were unaware of at the time of registration;
- 6) **Burglary or fire at the residence of the attendee or exhibitor** in the forty-eight (48) hours immediately before this event that required attendance of the emergency services;
- 7) **The attendee or exhibitor being a member of the armed forces** and being posted overseas unexpectedly;
- 8) **Unexpected disruption of the public transport networks** the attendee or exhibitor could not have reasonably known about before the date or time of this event;
- 9) **The attendee or exhibitor being relocated for work** more than one hundred (100) miles from the work location which they were unaware of at the time of booking, **or they are unexpectedly terminated from their job.**

(Subject to Exclusions)

**This insurance coverage starts:** The moment you pay your registration fee

**This insurance coverage ends:** Upon the show opening on the first day of the event

### **How to Submit a Claim:**

Claims must be submitted within 30 days of the end of the event.

To request a refund, please go to claims website: [Rainprotectionrefunds.com](https://rainprotectionrefunds.com)

You will be asked to enter some information and provide a few supporting documents.